

25<sup>th</sup> January 2016

Mark Bingham  
Enterprise Pipework Services Ltd  
17 Laburnum Close  
Kinver  
Stourbridge  
DY7 6BJ

Dear Mark,

### **Congratulations!**

Your Certification has been approved and we are delighted to enclose your Certificate of Registration.

May I take this opportunity to remind you to maintain your Certification, we are required to conduct Surveillance Assessments, your first assessment will need completing prior to **26<sup>th</sup> January 2017**, and a provisional appointment has been made in January 2017. We will be in contact with you approx. 12 weeks prior to this with an appointment for your visit or you are most welcome to contact us asap yourself to make your own arrangements.

Included within this "Certification Pack" is a Customer Survey on our own performance. This is so that we can evaluate our own Customer Satisfaction to improve our service further. We would very much appreciate it if you could take the time to complete this and return it to us in the SAE asap.

Please feel free to contact us if you want any advice, support, guidance or information during your Certification with Interface.

Kind regards



Dr Gavin Jordan  
Director  
Interface NRM

Enclosures:

1. ISO 9001 Certificate.
2. ISO 14001 Certificate.
3. Certificate and Artwork Criteria



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